



designer series care and maintenance

ecofinishes designer series engineered hardwood care & maintenance instructions:

CARE GUIDE

Your engineered hardwood flooring will add warmth and beauty to your home for many years to come. Following a few simple maintenance steps, however, will help protect your investment and keep your hardwood floor like new.

CLEANING

Use a damp cloth to blot up spills and spots as soon as they happen. For tough spots such as oil, paint, markers, lipstick, ink, tar or cigarette marks, use acetone/nail polish remover then wipe with a damp cloth. Always avoid allowing liquids to stand on your floor.

- ☞ Vacuum, (using the hard floor attachment not the beater bar), dust mop or sweep the floor to minimize abrasive grit and dirt.
- ☞ Occasionally wipe the floor with a damp mop or cloth.
- ☞ Periodically clean the floor with approved floor cleaners specially formulated for hardwood floors.
- ☞ Do not use oil based, wax, polish, or strong ammoniated or abrasive cleaners, steel wool or scouring powder to clean the floor.
- ☞ Do not wash or wet-mop the floor with soap, water, oil soap detergent or any other liquid cleaning material. This could cause swelling warping, delaminating and joint-line separation, and void the warranty.
- ☞ Do not use any type of buffing machine.

PROTECTING

- ☞ Use quality area rugs and doormats by outdoor entrance areas to prevent dirt, sand, grit and other substances such as oil, asphalt or driveway sealer from being tracked onto your floor.
- ☞ Sweep, dust or vacuum the floor regularly to prevent accumulation of dirt or grit that can scratch or dull the floor finish.
- ☞ Use floor protectors and wide bearing leg bases/rollers to minimize indentations and scratches from heavy objects. As a rule of thumb, the heavier the object, the wider the floor protector should be.
- ☞ Do not use rubber or foam backed plastic mats as they may discolour the floor. To prevent slippage use an approved vinyl rug underlayment.
- ☞ Maintain a normal indoor relative humidity level between 64.4-71.6°F throughout the year, to minimize the natural expansion and contraction of wood.

Heating Season (Dry): humidifier is recommended to prevent excess shrinkage due to low humidity levels. Wood stove and electric heat tends to create very dry conditions.

Non-Heating Season (Wet): An air conditioner or dehumidifier or periodically turning on your heating system can maintain humidity during the summer months. Avoid excessive exposure to water during periods of inclement weather.

- ☞ Avoid gouges or cuts in your floor from sharp objects. While your hardwood floor is one of the most wear resistant floors on the market, sharp or pointed objects can nevertheless damage it.
- ☞ Don't walk on your floor with stiletto-style heels, spiked golf shoes or cleats; they may cause indentations in your floor.
- ☞ Re-arrange area rugs and furniture periodically so the floor ages evenly. UV sunlight will soften or darken the tone of different species of hardwood to varying degrees
- ☞ Keep pet's nails trimmed, or consider slippers available at pet stores.
- ☞ Use a dolly when moving heavy furniture or appliances. But first, put down a sheet of quarter inch plywood to protect the floor. Never try to slide or roll heavy objects across the floor.