



reclaimed heart pine limited lifetime warranty information

ecofinishes® warrants that our reclaimed heart pine floors:

Are free from defects in lamination, milling and assembly and will remain free from these defects for a lifetime.

Will remain structurally sound during normal moisture changes provided that the proper subfloor and installation requirements were met.

Are protected by a polyurethane finish with aluminum oxide that will not wear through for 20 years under normal residential use and 5 years under normal commercial use, if recommended maintenance steps are followed.

Product determined by the installer or owner to have any possible defect should be returned to your dealer for inspection and possible replacement **PRIOR TO INSTALLATION**. All questions of product quality are to be addressed prior to installation. Installation implies acceptance. No warranty will be offered for appearance related claims once the products are installed.

Warranty excluded impact damage or wear from heavy furniture or equipment used without proper protection. Warranty excluded indentation, scratches or surface damage caused by lack of proper maintenance, misuse, negligence, spiked heel shoes, water, erosion, pebbles, sand or other abrasives. No warranties apply to product designated as "B" grade, thrift, bargain, economy, cabin grade, or nonstandard items. Such product is sold "as is". Over time, normal exposure to sunlight will bring subtle changes in the shading of any hardwood floor; these changes may vary in areas of the floor that are blocked from sunlight, such as under area rugs. This is not a product defect. Any damage that occurs during shipping is the responsibility of the shipping company.

If ecofinishes® accepts a claim under this warranty, it will repair or replace, at its option, the affected flooring material. This warranty covers the repair or replacement of affected material only, it does not cover any labor cost. If flooring product for which the claim is being made is no longer available, ecofinishes® will replace the affected flooring material with product of equal or greater value.

Any claims for warranty must be made in writing within 30 days after it has been detected and mailed to the following address.

ecofinishes®
Warranty Claims
450-B South Pickett Street
Alexandria, VA 22304

If after a reasonable number of attempts ecofinishes® is unable to correct the defect covered under this warranty, ecofinishes® will refund, if requested, the purchase price for the portion on the floor that fails. ecofinishes® reserves the right to have a designated representative inspect the floor and remove samples for evaluation of claim.

This warranty is not transferable; it extends only to the original customer purchase. This warranty is limited to a one time repair or replacement of defective material and shall be the buyer's exclusive remedy. No other warranties, expressed or implied, are made and under no circumstances shall ecofinishes® be liable for any loss or damage arising from the purchase, use or inability to use this product or any special, indirect, incidental or consequential damages. This warranty gives you specific legal rights, and you may also have other rights, which vary from state to state.