

CARPET MUST BE INSTALLED BY A TRAINED PROFESSIONAL TRADESMEN

check first:

Before making any cut from a roll, ensure your installer examines the carpet and checks for length, quality, pattern, color and dye lot. Once a roll has been cut, claims will generally not be accepted for these issues.

power stretching:

All carpets should be power stretched. Bubbling and wrinkling may occur if carpet is not adequately power stretched during installation.

seams:

Seam adhesive (sealer) must be used for all seams, widthwise and lengthwise in all installations. Use a solvent base seam seal adhesive on direct glue down applications. On conventional installations use a latex base seam seal adhesive. If the seams are not permanently bonded together, the carpet may unravel and begin to break down at the edges, making it appear badly fitted and causing premature wear. Seams should generally run in the same direction as most foot traffic. Seams are NOT covered by manufacture's warranties.

pile direction:

Carpet pile should run in the same direction throughout the house, sweeping towards the main entrance where possible. Seams and cross joins in the wrong place can spoil the appearance of your carpet and lead to premature wear. Generally, seams should run in the same direction as most foot traffic. Seams should also be avoided in high traffic areas and be kept as far away from windows as possible so light does not fall across the seam making it more obvious. Ask the installer where they will place seams and cross join.

stairs:

On stairways the pile should sweep down. A little hidden extra carpet should be folded back at the top and bottom of stairs so, as the edges of the tread are worn down, the carpet can be moved to hide the wear point. Purchasing extra carpet to redo stairs is recommended.

pad:

Pad and carpet is designed to work together as a complete flooring system. Generally quality pad will extend the life of your carpet, while giving better resilience and comfort. Ask your dealer to match a quality pad.

Failure to have your carpet installed using the above guidelines can void your warranties.



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