



cork warranty information

limited structural warranty:

ecofinishes® cork flooring is warranted to the original owner to be free from defects in manufacturing for a period of 15 years from the purchase date. This covers the bonding process that includes the separation of the cork, board, cork construction that each ecofinishes® cork plank incorporates. In the event of a defect, ecofinishes® will arrange for a credit based on the original purchase of the product.

limited residential wear warranty:

ecofinishes® cork flooring is warranted to the original owner to be free from defects in manufacturing for a period of 10 years from the purchase date. This covers the surface structure that each ecofinishes® cork plank incorporates. In the event of a defect, ecofinishes® will arrange for a credit based on the original purchase of the product.

ecofinishes® cork limited residential wear warranty does not cover:

Problems due to moisture, mildew, alkaline substances or hydrostatic pressure.

Dissatisfaction due to improper maintenance or installation. (See ecofinishes® cork installation and ecofinishes® cork Care and Maintenance guidelines.)

Accelerated wear due to improper preventive maintenance. (See ecofinishes® cork Care and Maintenance guidelines.)

Damage due to scratches, gouges, scuffs, punctures, cuts, indentations, burns, accidents due to lack of proper furniture rests, pets or any intentional misuse of the product.

Color/pattern variation between samples, illustrations and/or individual planks of the actual product.

Noncompliance with installations and/or usage as recommended by ecofinishes®.

Cracking, warping, soiling, fading, caused by improper maintenance or abuse caused by items such as roller skates, golf shoes or pets.

Cork flooring installed in inappropriate locations.